

Aruba, August 4, 2021

Dear Timeshare Member,

In response to the feedback received from our Timeshare Members we have revised our plan for the upcoming renovation of our Renaissance Ocean Suites. Under this new plan, all suites on the 1<sup>st</sup>, 3<sup>rd</sup> and 5<sup>th</sup> floors will maintain the current layout and will only receive stylistic enhancements in accordance with the look and feel of the new design. All floor coverings, wall coverings and furniture will still be upgraded under the revised plan.

Renaissance wishes to renovate all units on the 2<sup>nd</sup> and 4<sup>th</sup> floors including a new layout and redesign. For those members who want to keep the original layout, we will try to find a comparable unit on the 1<sup>st</sup>, 3<sup>rd</sup> or 5<sup>th</sup> floor, but only with the explicit approval of the respective member.

As we've communicated since the initial announcement, it is our primary goal to make sure we are providing our Timeshare Members and guests the best possible experience. From our accommodations to our amenities and on property offerings, we continue to enhance the capabilities of Renaissance Aruba Resort & Casino. We appreciate the feedback we've received, and we feel this revised plan is the best way to continue our mission of providing the best-in-class accommodations as we strive to surpass expectations.

Sincerely,  
Renaissance Aruba Resort & Casino

Paul Gielen  
General Manager

